

## Privacy Policy

Effective Date: 01/01/2025

Last Updated: 01/01/2025

Contact Email: [support@relativehealthreport.com](mailto:support@relativehealthreport.com)

Website: [www.relativehealthreport.com](http://www.relativehealthreport.com)

### 1. Introduction

At Relative Health Report (we, us, our), we are committed to protecting your privacy and the personal information you entrust to us. This Privacy Policy explains how we collect, use, store, and protect your information when you use our website and services (the Service).

We take your privacy seriously, and we never sell your data.

### 2. What We Do

Relative Health Report provides a secure, private, and user-controlled tool to record and manage personal and family medical history for informational purposes only.

We do not provide medical advice, diagnosis, or treatment, and we do not share your data with third parties for advertising or marketing purposes.

### 3. What Information We Collect

We may collect the following types of information:

#### a) Personal Information

- Name
- Email address
- Login credentials
- IP address
- Country or region (for legal compliance)

#### b) Health-Related Information (User-Entered)

- Personal health history
- Family medical records
- Notes, tags, or annotations

You control what health data is entered and can delete it at any time.

#### c) Device and Usage Information

- Browser type and version
- Operating system
- Device identifiers
- Pages visited, time spent, and other usage analytics

We do not use cookies for advertising or tracking outside our own usage analytics.

### 4. How We Use Your Information

We use the information we collect to:

- Provide and improve the Service

- Secure your account and data
- Communicate with you (e.g., service updates)
- Monitor system performance
- Comply with legal obligations

We do not use your health information to make automated decisions.

## 5. Data Storage and Security

We implement industry-standard security measures including encryption in transit and at rest, secure authentication, and access controls.

Your data is stored on secure servers located in [Insert data center region or "multiple regions to meet data sovereignty requirements"].

Despite our efforts, no system is 100% secure. You use the Service at your own risk.

## 6. Your Rights

Depending on your location, you may have rights under privacy laws such as GDPR (EU/UK), CCPA (California), and others, including:

- The right to access your data
- The right to correct inaccuracies
- The right to delete your data (right to be forgotten)
- The right to data portability
- The right to restrict or object to processing

You can exercise these rights by contacting us at [support@relativehealthreport.com](mailto:support@relativehealthreport.com).

## 7. Data Retention

We retain your data for as long as your account is active, or as needed to provide the Service. You can delete your account and data at any time.

Backup data may be retained for a limited period for disaster recovery and legal compliance.

## 8. International Data Transfers

If you access the Service from outside Australia, your information may be transferred to, stored in, or processed in Australia or other countries with different data protection laws.

We comply with international standards and use appropriate safeguards for international data transfers, such as standard contractual clauses (SCCs) where required.

## 9. Childrens Privacy

Relative Health Report is not intended for children under 18 years of age. We do not knowingly collect personal information from minors.

## 10. Third-Party Services

We may use trusted third-party service providers for hosting, analytics, and infrastructure. These providers have access only to the data required to perform their functions and are bound by confidentiality and data protection agreements.

We do not share, sell, or rent your personal information to advertisers or data brokers.

## 11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. If we make material changes, we will notify you through the Service or via email.

Your continued use of the Service after such changes constitutes acceptance of the updated policy.

## 12. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, contact us at:

Relative Health Report

[support@relativehealthreport.com](mailto:support@relativehealthreport.com)

[www.relativehealthreport.com](http://www.relativehealthreport.com)