

Terms and Conditions

Effective Date: 01/01/2025

Welcome to Relative Health Report (Relative Health Report, we, our, or us). These Terms and Conditions (Terms) apply to all users of our website, mobile apps, and services, collectively referred to as the Service.

By accessing or using the Service, you agree to be bound by these Terms. If you do not agree, you may not access or use the Service.

1. Purpose and Nature of the Service

Relative Health Report provides a platform for individuals to record, organize, and reference their own health history and that of family members. It is designed solely for personal informational use.

Relative Health Report does not provide medical or healthcare services. We do not offer diagnosis, treatment, recommendations, or medical advice. Information entered or displayed in the Service should never be considered a substitute for advice from a licensed healthcare professional.

2. Eligibility

To use the Service, you must be at least 18 years old or the age of majority in your country of residence, whichever is higher. By using the Service, you represent and warrant that you meet this requirement and that any information you provide is truthful and accurate.

If you use the Service on behalf of another individual (such as a family member), you must have the legal right and

consent to do so.

3. User Accounts

To use certain features of the Service, you may be required to create an account. You are responsible for:

- Maintaining the confidentiality of your login credentials.
- All activity that occurs under your account.
- Promptly notifying us of any unauthorized access or security breach.

We reserve the right to suspend or terminate your account if we suspect misuse or violations of these Terms.

4. User Data and Content

You retain ownership of the content you submit, including personal health information, family records, and notes (User Data).

By submitting User Data to the Service, you grant us a non-exclusive, worldwide, royalty-free license to use, host, store, process, and display such content solely for the purpose of operating and improving the Service.

You agree that:

- You have the legal right to input any data you enter.
- You will not enter data that violates the rights of others, is misleading, or is unlawful.

We reserve the right to remove or block content that we believe violates these Terms or applicable law.

5. Data Privacy

Your privacy is important to us. Please refer to our Privacy Policy for details about how we collect, use, store, and protect your personal information.

We are committed to complying with international data protection regulations, including but not limited to:

- The General Data Protection Regulation (GDPR) for users in the European Union.
- The California Consumer Privacy Act (CCPA) for California residents.
- The Australian Privacy Act for users in Australia.
- Other relevant national and regional privacy laws as applicable.

While we employ industry-standard security practices, no system can be completely secure. By using the Service, you acknowledge and accept this risk.

6. Medical Disclaimer

The Service is not a substitute for professional medical advice, diagnosis, or treatment.

- Do not use the Service to make healthcare decisions.
- Always consult a doctor or qualified health professional regarding any medical concerns.
- Never delay seeking professional medical advice because of something you read or recorded using the Service.

We do not monitor or validate the accuracy of the data you enter.

7. Acceptable Use

You agree not to use the Service:

- In any way that violates applicable laws or regulations.
- To infringe on the rights of others.

- To transmit viruses, malware, or other harmful software.
- To engage in scraping, data mining, or automated data extraction.
- To impersonate any person or misrepresent your identity.

You may not reverse-engineer, decompile, or otherwise attempt to extract the source code or architecture of the Service.

8. International Use

We make no representation that the Service is appropriate or available in all jurisdictions. Accessing the Service from locations where its use is illegal is prohibited.

You are responsible for compliance with local laws, including any laws regulating the collection, storage, or sharing of personal or medical data.

9. Intellectual Property

All intellectual property rights in the Service, including the website design, logo, code, and content (excluding User Data), are owned by or licensed to Relative Health Report.

You may not copy, distribute, modify, or create derivative works from any part of the Service without our prior written permission.

10. Third-Party Services

The Service may integrate with or link to third-party services (e.g., cloud storage providers, analytics tools). We are not responsible for the content, security, or practices of any third-party services.

Your use of such services is governed by their respective terms and policies.

11. Modifications to the Service and Terms

We reserve the right to modify or discontinue the Service at any time without notice.

We may also update these Terms from time to time. If we make material changes, we will notify you through the Service or via email. Continued use of the Service after such changes constitutes your acceptance of the revised Terms.

12. Termination

We reserve the right to suspend or terminate your access to the Service at our discretion and without liability, including if you violate these Terms.

Upon termination, your right to use the Service ends immediately. You may request the deletion of your data as outlined in our Privacy Policy.

13. Disclaimers and Limitation of Liability

To the maximum extent permitted by law:

- The Service is provided as is and as available without warranties of any kind, express or implied.
- We do not warrant that the Service will be uninterrupted, error-free, or free of harmful components.
- Relative Health Report shall not be liable for any indirect, incidental, special, or consequential damages arising out of or related to your use of the Service.

Some jurisdictions do not allow certain disclaimers or limitations of liability. In such cases, our liability shall be limited to the maximum extent permitted by law.

14. Indemnification

You agree to indemnify and hold harmless Relative Health Report, its affiliates, officers, employees, and agents from any claims, damages, losses, or legal costs arising from:

- Your use of the Service,
- Your violation of these Terms,
- Or your violation of any rights of another person or entity.

15. Governing Law and Dispute Resolution

These Terms are governed by the laws of New South Wales, Australia, without regard to conflict of law provisions.

Any disputes arising out of or relating to these Terms shall be resolved by binding arbitration or mediation in accordance with Australian law, unless otherwise required by applicable law in your jurisdiction.

If you are a resident of the European Union, United Kingdom, or another jurisdiction with mandatory consumer protections, your rights under such laws remain unaffected.

16. Contact

If you have any questions or concerns regarding these Terms, please contact us at:

Relative Health Report

support@relativehealthreport.com

